



## **Meeting Schedule & Agenda**

**\*\*\*Sheraton Station Square, Pittsburgh\*\*\***

### **Monday, September 23**

Noon to 6:00 PM

#### **Registration Open**

Noon to 1:00 PM

#### **PennTRAIN Steering Committee Work Session\* (*\*Closed Committee Session*)**

1:15 to 2:15 PM

#### **Round One Committee Meetings**

Financial Officers

Maintenance

2:30 to 3:30 PM

#### **Round Two Committee Meetings**

Human Resources

Cybersecurity Task Force

Small Vehicle Procurement: Transit Agency Listening Session

3:30 to 4:30 PM

#### **PPTA Board Meeting**

5:00 to 6:30 PM

#### **PPTA Welcome Mixer**

Offsite: *Shorty's Pins X Pints & "Retrotainment," 353 North Shore*

*Come join us for light snacks and lots of fun before heading out for the evening.*

*Thanks to **Modeshift**, our event sponsor, and **PRT** for providing transit passes.*

6:30 PM

#### **Open Evening** for Networking (*Attendees make their own plans.*)

## **Tuesday, September 24**

7:30 AM to Noon

### **Meeting Registration Open**

8:30 to 9:30 AM

### **Breakfast: PPTA General Membership Meeting, PPTA Website Unveil, & PennDOT Update**

9:45 to 10:45 AM

### **ACCESS & Dementia Friends Pennsylvania Partnership:**

#### **Customized Training for Drivers- Train the Trainer, Key Tips, and More**

*Dementia Friends Pennsylvania is changing the way people think, act and talk about dementia. During this presentation, you will learn how Access Transportation Systems, a coordinated, shared-ride paratransit service in Pittsburgh, PA collaborated to create customized Dementia Friends training for all drivers. The Dementia Friends Session helps participants describe dementia, understand five key messages about dementia, and learn ways to effectively communicate with passengers living with dementia.*

11:00 to 11:45 AM

### **How to Cultivate a Respectful Work Place**

*During this time of civil disagreements and heightened emotions in and out of the workplace, this session will: take a look into internal and external environments that may cause disagreements in the workplace; examine how to keep the tensions lower within your organization; and offer tips for how supervisors can work to mitigate unrest.*

Noon to 1:30 PM

### **Lunch & Keynote: Continuing the Conversation, Understanding and Overcoming Literacy & Language Barriers Among Our Customers**

*This session will delve into: the critical issue of literacy and language barriers faced by transit customers; challenges these barriers present for individuals in accessing transit; effective communication strategies and tools for transit agencies; and innovative approaches to language and literacy support for riders.*

1:45 to 2:45 PM

### **Breakout Sessions:**

- **Maintenance Strategic Brainstorming Session**
- **Transit GM & CEO Roundtable**

3:00 to 3:45 PM

**Technology & Transit: LANTA Employee App**

Earlier this year, LANTA unveiled a smart phone app as a new internal communications tool for employees. Come here more about what the App does, what went into design considerations, and how things are going in the first few months of operation.

4:00 to 4:45 PM

**PennTRAIN, 2024-25 Program Highlights: What's on Tap  
Small Vehicle Procurement Transit Agency Listening Session**

*Open Evening for Networking with PPTA Vendors & Industry Colleagues*

**Wednesday, September 25**

8:00 to 9:15 AM

**Breakfast: Cashless Fares & Fare Technology- Transit Agency Panel**

*This session continues conversations from our May CEO Roundtable, providing an overview of varying initiatives statewide, as systems convert collections and others look to future plans.*

9:30 to 10:15 AM

**Technology & Transit Partnerships- MMVTA & Mobileye**

An overview of collision avoidance technology being deployed in this region. We'll discuss the technology itself, installation challenges, and how it's part of their overall safety program.

10:30 to 11:15 AM

**Legislative Update**

**Facilitated by Rich Farr, PPTA Government Affairs & Regional Guest Speakers**

11:30 AM

**Legal Update, Jill Nagy**

Noon

**PPTA Fall Meeting Adjourns**

**Save the Dates:**

**PPTA 2025 Annual Meeting  
May 12-15, 2025, Lancaster, PA  
*Registration Opens February, 2025***

**PPTA 2025 Rodeo & Summer Meeting  
August 8-11, 2025, Erie, PA  
*Registration Opens June, 2024***

**PPTA 2025 Fall Meeting  
State College, PA, *Dates TBD***