

How Do You Measure Up?

**35th
ANNUAL**

PENNSYLVANIA
PUBLIC TRANSPORTATION
ASSOCIATION

**SPRING
CONFERENCE
& EXPO**

**APRIL
27 • 28 • 29
2010**



Lancaster County Convention Center & Lancaster Marriott at Penn Square
Featuring the Mid-Atlantic Software Expo (4/27 & 4/28)



Frustrated?

Do you wish you had software that could...

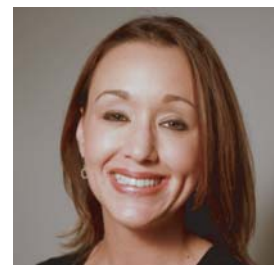
- 👉 Penn DOT Revenue Replacement Report (A & B Forms)
- 👉 PwD Revenue Replacement and Stats Report
- 👉 Sample Week Data Collection
- 👉 Track PwD Registrant Info
- 👉 MATP Quarterly Reporting
- 👉 MATP Monthly Trip Upload
- 👉 MATP Daily Batch EVS Eligibility Submission
- 👉 Manage MATP Reimbursements and Mass Transit Modes
- 👉 Automated Promise Billing
- 👉 Mileage-Based, Zone-Based, Premium Fares
- 👉 Determine if a trip should be ADA or PwD based on location



Jeff Forville

The "Q" can do all this and more!

**Stop by the SYNCRETIC Booth and
talk with Jeff and Vanessa**



Vanessa Cousins

WELCOME TO THE PENNSYLVANIA PUBLIC TRANSPORTATION CONFERENCE & EXPO

April 27, 28, & 29, 2010

Lancaster Marriott & Convention Center

SPONSORED BY:

PENNSYLVANIA PUBLIC TRANSPORTATION ASSOCIATION
(PPTA)

PENNSYLVANIA DEPARTMENT OF TRANSPORTATION
BUREAU OF PUBLIC TRANSPORTATION
(PennDOT)

PENNSYLVANIA TRANSPORTATION
RESOURCE AND INFORMATION NETWORK
(PennTRAIN)

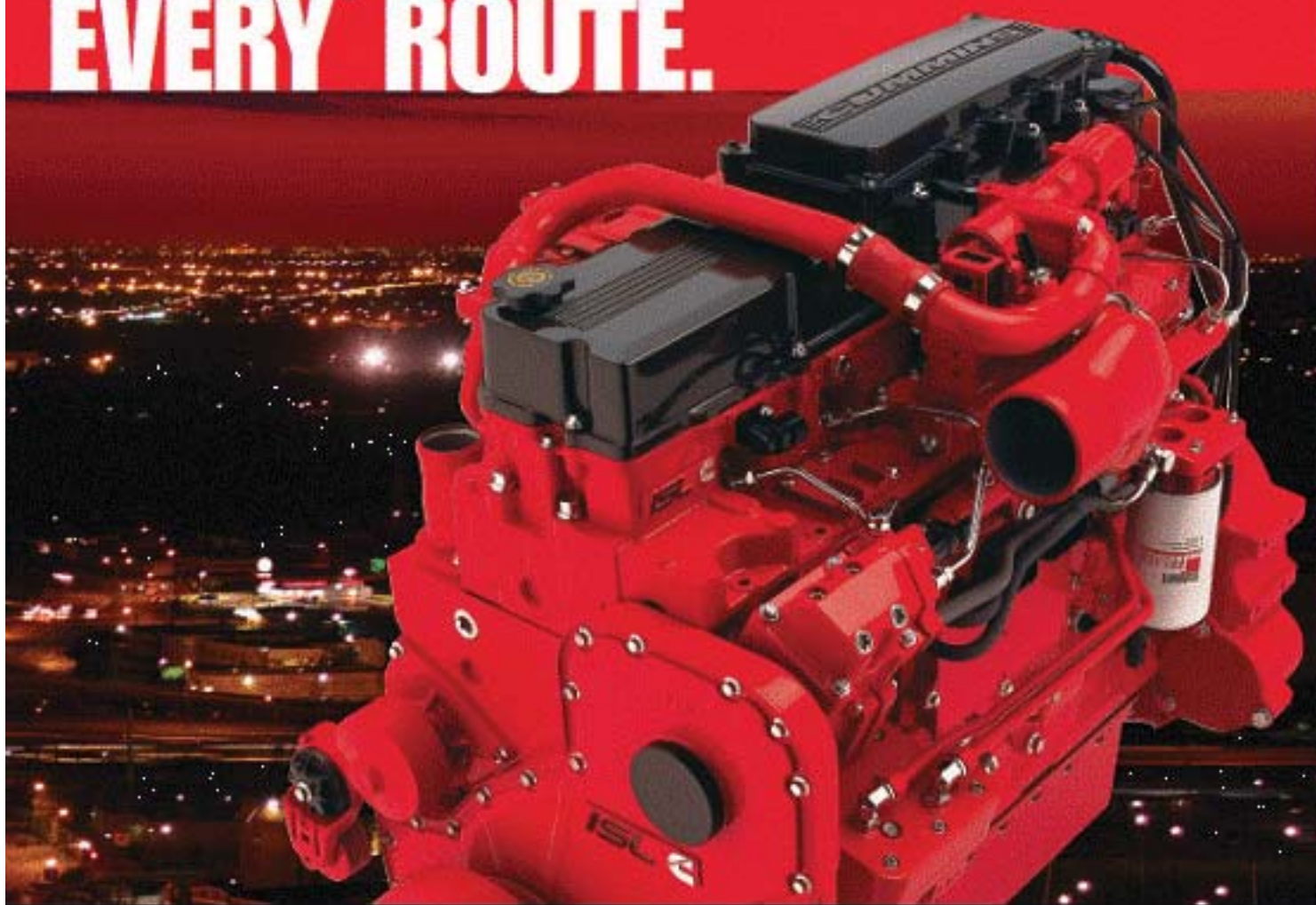
Featured Speakers Made Possible By:

The Rural Transit Assistance Program (RTAP) and
The Federal Transit Administration through the Pennsylvania Department of Transportation





EVERY™ ROUTE.



FOR URBAN TRANSIT AND SHUTTLE BUS OPERATIONS

Bristol, PA Headquarters:
2727 Ford Road
Bristol, PA 19007-6895
Local: (215) 785-6005
Toll Free: (888) 785-6005

Harrisburg Branch
4499 Lewis Road
Harrisburg, PA 17111-2541
Local: (717) 564-1344
Toll Free: (800) 841-1344

Central Parts Warehouse
1549 Bohali Dr.
Harrisburg, PA 17104-3208
Phone: (717) 986-9030
Toll Free: (888) 313-9030

TABLE OF CONTENTS

Conference Menu and Sponsors	Page 4
*Ilderton Program Ad (SPONSOR)	Page 5
2010 Super Stars of Transit	Page 6
Tuesday Conference Schedule	Page 7
2010 Professional Supervisor Program Graduates	Page 8
Tuesday Conference Schedule (continued)	Page 9
2010 TransitSCORE Graduates	Page 9
2010 Transit Executive Seminar Graduates	Page 10
*Shepard Bros., Inc. Program Ad (SPONSOR)	Page 11
PPTA Appreciates Our Sponsors	Page 12
Wednesday Conference Schedule	Page 13
*Scheidt Bachman Program Ad	Page 14
Wednesday Conference Schedule (continued)	Page 15
*Penn Detroit Diesel-Alison Program Ad	Page 16
Wednesday Program Schedule (continued)	Page 17
*Reinsel Kuntz Leshner, CPA Program Ad	Page 18
Thursday Program Schedule	Page 18
PPTA Contact Info/2011 Conference Dates	Page 19
Lancaster Marriott & Convention Center MAP	Page 20
*Avail Technologies Program Ad (SPONSOR)	Inside Back Cover
*Gannett Fleming Program Ad	Outside Back Cover



CONFERENCE MENU & SPONSORS

Non-fat and Alternative Meals for Special Diets Available
Request As Needed From Server

Tuesday Coffee Break Sponsored By
Nevison Group Inc.

Tuesday Membership Luncheon Sponsored By
Shepard Bros. Inc.
House Salad, Chicken au Poivre, Cookies & Brownies

Tuesday Reception Sponsored By
USSC / 4ONE LLC / Avail Technologies, Inc. / RouteMatch

Tuesday Award Dinner Sponsored By
Neopart LLC
Spinach Salad, Roasted Salmon & Petite Filet
Desert Served in Expo Hall - Chocolate Indulgence Cake and Coffee/Tea - Served in Expo Hall

Wednesday Continental Breakfast Sponsored By
Direct Media Inc.

Wednesday Lunch Sponsored By
New Flyer Industries
House Salad, Sautéed Tenderloin Tips, Crème Brûlée Cheesecake

Wednesday Ice Cream Social Sponsored By
TransTrak Systems / Gillig Corporation / Avail Technologies, Inc. / MCI

Wednesday Big Night Out Sponsored By
Ilderton Conversion Company

Thursday Good Morning Buffet Breakfast Sponsored By
Clear View Strategies, LLC
Scrambled Eggs, Bacon & Sausage, Breakfast Potatoes
French Toast with Maple Syrup, Assortment of Cold Cereals
Seasonal Sliced Fruit, Assortment of Breakfast Pastries & Muffins

Hospitality Suite Sponsored By
Michael Baker Jr., Inc. and Ilderton Conversion Company

KEYNOTE SPEAKER JEFFREY MA SPONSORED BY
AVAIL TECHNOLOGIES, INC.

CHECK OUT THE MARKETING MATERIALS IN THE EXPO

Take advantage of this opportunity to gain new ideas for implementation in your organization!
The PPTA Marketing & Communications Committee invited members to display their materials.
All marketing materials are exhibited in the EXPO and are available for review by all!



Experts in Mobility Since 1972



 **BraunAbility**
Because Life is a Moving Experience™



- * Low-Floor Minivans
- * Full Size Vans
- * Driving Aids & Lifts
- * Custom Floorplans Available

ILDERTON
 **Conversion Company**
Accessible Vehicle Solutions

800-859-6066

Brian Johnson
bpj@ilderton.com

701 S. Main St.
High Point, NC

Always Open @
ildertonvans.com



Super Stars of Transit Class of 2010

Andrea Boardley

SEPTA

Ed Delbaggio

CATA

Centre Area Transportation Authority

Roland Featherman

Monroe County Transportation Authority

Jackie Hadrick

Suburban Transit Network, Inc.

Chris Hoyt

Red Rose Transit Authority

Brian Jones

Crawford Area Transportation Authority

Steve Myers

Red Rose Transit Authority

April Owen

rabbittransit

York County Transportation Authority

Roberta Schlosser

CamTran

Cambria County Transit Authority

Kelly Stewart

Butler Transit Authority

John Westford

Perry County Transportation Authority



TUESDAY, APRIL 27

CONFERENCE SCHEDULE (CONTINUED ON PAGE 9)

- 8:00 a.m.-7:00 p.m. Conference Registration in Vine Street Lobby Booth
- 8:30 a.m.-9:30 a.m. Rural Management Assistance (RMA) Session in Constitution Board Room
- 9:00 a.m.-10:30 a.m. Committee Meetings (Session I) – *Open to All PPTA Members*
Commonwealth Salon 1 Community Transportation – *Cynthia Zerbe, Chairman*
Commonwealth Salon 2 Operations – *Tim Miller, Chairman*
Independence Room Marketing & Communications – *Marc Roncone, Chairman*
Federal Room Membership Services – *Teri Giurintano, Chairman*
- 10:30 a.m.- 10:45 a.m. Coffee Break in Meeting Room Hallway
- 10:45 a.m.- 12:00 p.m. Committee Meetings (Session II) – *Open to All PPTA Members*
Commonwealth Salon 1 Government Affairs – *David Kilmer, Chairman*
Commonwealth Salon 2 Maintenance – *Carl Souder, Chairman*
Independence Room Human Resources – *John Palko, Chairman*
Federal Room Financial Officers – *Coletta Corioso & Bonnie Stine, Co-Chairmen*
- 11:00 a.m.-3:00 p.m. EXPO Set-Up (Vehicles 11:00; Booths 1:00) in Freedom Hall B
- 12:15 p.m.-1:45 p.m. Luncheon & Annual Membership Business Meeting
Commonwealth Salon 3 & 4
- 2:00 p.m.-3:45 p.m. Three Concurrent Sessions
- Commonwealth Salon 1
1. How Performance Measurement Improves Performance
Joshua Schank, Director of Transportation Research,
National Transportation Policy Project of the Bipartisan Policy Center
As transportation policy becomes more performance-driven, Mr. Schank will provide an in-depth overview of the NTPP study, *“Performance Driven: A New Vision for US Transportation Policy”* and how its findings can help lead transportation systems to increase performance to achieve economic growth, national connectivity, metropolitan accessibility, energy security and environmental protection and safety. You won’t want to miss this opportunity to learn how we can redefine our transportation systems and make the case we are investing wisely.
- Independence Room
2. Facilities Risk Management to Reduce Injuries
Jill Nagy, Esq. & Matthew Daecher, Daecher Consulting Group
In these increasingly demanding times of optimizing resources to reduce costs and increase efficiencies, transportation systems must balance safety concerns and the cost of operations. Learn how to create a safety-first work environment to manage risk in a cost effective manner.
- Federal Room
3. COSTARS & Vehicle Procurement to Maximize Resources
PennDOT & DGS Staff
Attend this session to learn how to take advantage of lower prices from more than 3400 suppliers of products. Public agencies can get the best deal through the state’s COSTARS program to purchase furniture, copiers, janitorial supplies, printing and graphic services, gasoline and fuel oil and much, much more. Also included in this session will be the latest news about the statewide vehicle procurement contract. If you’re seeking new ideas to maximize your resources, this session will provide a wealth of information you can put to use right away.

Professional Supervisor Program Graduates Class of 2010

Richard Bagwell

Northern Area Multi-Service Center
of Allegheny Co. (NAMSC)

Rick Cope

Indiana County Transit Authority

Juliann Doyle

Wayne County Transportation System

Sharon Fisher

Berks Area Regional Transportation Authority
(BARTA)

Tanya Goode

Monroe County Transportation Authority
(Pocono Pony)

Cynthia Hendrickson

TransIT Services of
Frederick County, MD

Pamela Le

York County Transportation Authority
(rabbittransit)

Chris Lord

Schuylkill Transportation System (STS)

Brian McLean

Triangle Transit, NC

Monniequa Meyers

S&S Transit

Ron Meyers

S&S Transit

Dave Mondeaux

Capital Area Transit (CAT)

Doug Sekerski

Crawford Area Transportation Authority

Marchel Simmons

Red Rose Transit Authority

Paul Tebbs

Red Rose Transit Authority

Kristen Vida

DuFAST Transit

Tom Young

Capital Area Transit (CAT)

Cynthia Zerbe

Union/Snyder Transportation Alliance (USTA)



TUESDAY, APRIL 27

CONFERENCE SCHEDULE (CONTINUED)

3:30 p.m. Freedom Hall B	EXPO Opens
3:45 p.m.-5:00 p.m.	EXPO / Free Time
4:00 p.m.-5:00 p.m. Constitution Board Room	PPTA Board of Directors Open Meeting
5:00 p.m.-6:00 p.m. Freedom Hall B	Reception in the EXPO
6:00 p.m.-8:30 p.m. Commonwealth Salon 3 & 4	Annual Award Dinner Honoring the Super Stars of Transit and Graduates from PennSCORE, our Professional Supervisor Program, and our first class to complete the Transit Executive Seminar
8:45 p.m.-9:45 p.m. Freedom Hall B	Coffee and Dessert in the EXPO Freedom Hall B
10:00 p.m.-12:00 a.m. Suite 722	Peer-to-Peer Networking

TransitSCORE Graduates Class of 2010

Richard Bagwell

Northern Area Multi-Service Center of Allegheny Co. (NAMSC)

Stephen Huyck

River Valley Transit

Alan Pettengill

Northern Area Multi-Service Center of Allegheny Co. (NAMSC)

Gary Phillips

First Transit

Robert Smith

Mid Mon Valley Transit

Transit Executive Seminar Graduates Class of 2010

Laura Atkinson

Washington Rides

Monica Ayer-Silvious

Cumberland County Transp.

Joshua Baker

Blair Senior Services

Kathy Clark

BCTA

LaVerne Collins

PennDOT

Rose Cook

Cumberland County Transp.

William Davis

Blair Senior Services

Anthony DePolo

Luzerne-Wyoming Counties

Steven Dulaney

Greene County Transp.

Angela Elias

ACTS

John Ellsworth

County of Lebanon Transit

Richard Farr

rabbittransit

Robert Fiume

COLTS

Randy Flyte

LANTA

Melissa Gemelli

LANTA

Teri Giurintano

County of Lebanon Transit

Jeffrey Glisson

Red Rose Transit Authority

Sheila Gombita

Washington Rides

Karen Graber

Endless Mountains Transit

Lori Groover-Smith

FACT

Karen Hoesch

ACCESS

Laura Hopko

BARTA

John Kanyan

IndiGO

David Kilmer

Red Rose Transit Authority

Valerie Kissell

Mid-Mon Transit Authority

Mark Kutzer

CATA

Thomas Landon

Luzerne-Wyoming Counties

John Levitsky

PennDOT

Rose Lucey-Noll

CamTRAN

Patricia Miller

rabbittransit

Dana Moyer

STS

Colleen O'Brien

Luzerne-Wyoming Counties

Jose Ozoa

LANTA

Gary Rank

PennDOT

Jenna Reedy

Rabbittransit

Kim Renze

FACT

Marc Roncone

Mid-Mon Transit Authority

Sherry Snyder

CATA

Anthony Stever

PennDOT

Rose Sutter

BCTA

Tom Tulip

Shenango Valley Shuttle

Kristen Vida

DuFAST

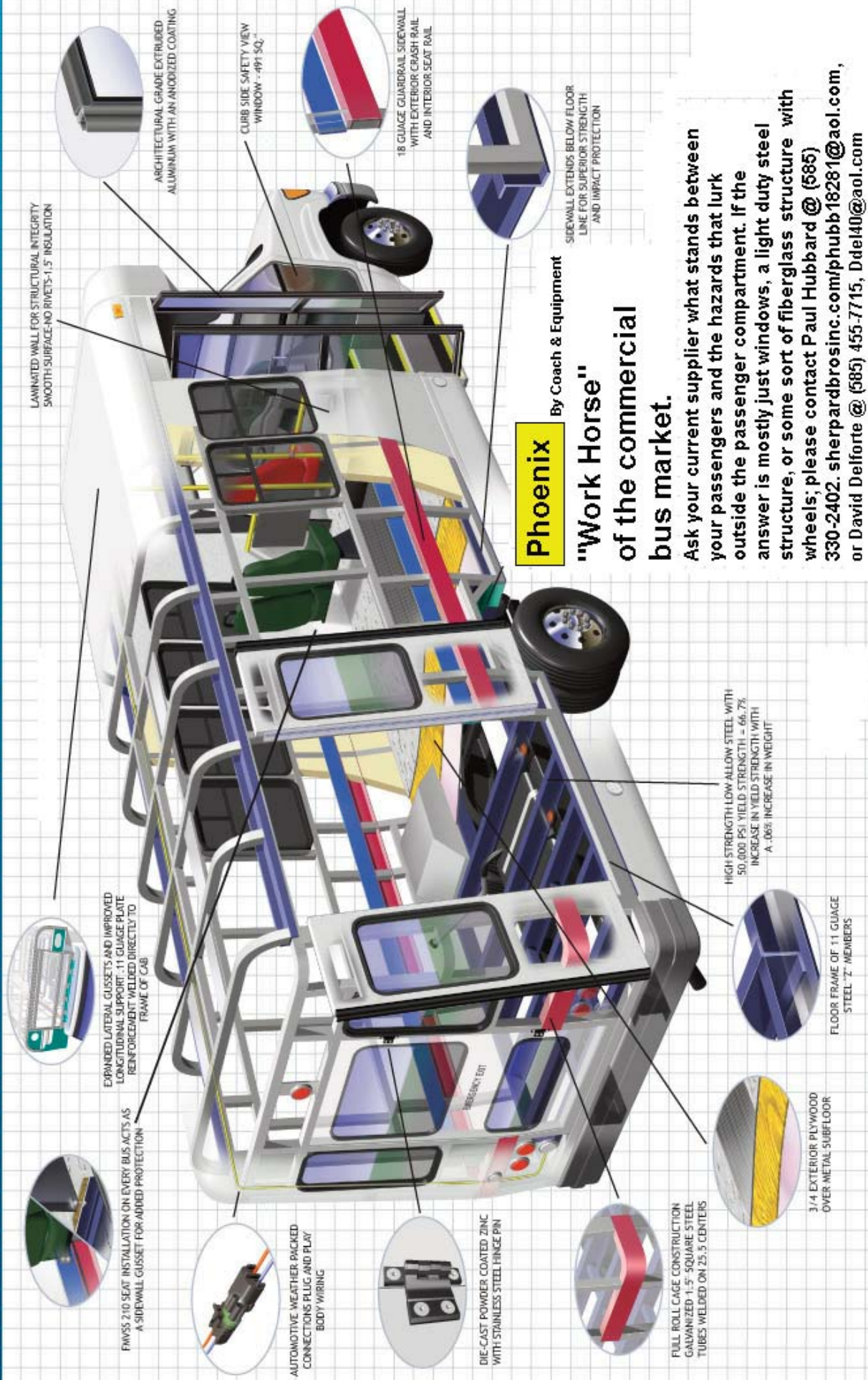
Cindy Zerbe

USTA



OVER 50 BODY VARIATIONS TO MEET YOUR NEEDS

ROLL-OVER PROTECTION + SIDE IMPACT PROTECTION + WELDED/LAMINATED CONSTRUCTION = DURABILITY - SAFETY - RELIABILITY



LAMINATED WALL FOR STRUCTURAL INTEGRITY
SMOOTH SURFACE-NO RIVETS-1.5" INSULATION

EXPANDED LATERAL GUSSETS AND IMPROVED
LONGITUDINAL SUPPORT .11 GAUGE PLATE
REINFORCEMENT WELDED DIRECTLY TO
FRAME OF CAB

PAVS 210 SEAT INSTALLATION ON EVERY BUS ACTS AS
A SIDEWALL GUSSET FOR ADDED PROTECTION

AUTOMOTIVE WEATHER PACKED
CONNECTIONS PLUG AND PLAY
BODY WIRING

DIE-CAST POWDER COATED ZINC
WITH STAINLESS STEEL HINGE PIN

FULL ROLL CAGE CONSTRUCTION
GALVANIZED 1.5" SQUARE STEEL
TUBES WELDED ON 25.5 CENTERS

HIGH-STRENGTH LOW-ALLOY STEEL WITH
50,000 PSI YIELD STRENGTH = 66.7%
INCREASE IN YIELD STRENGTH WITH
A .065 INCREASE IN WEIGHT

3/4" EXTERIOR PLYWOOD
OVER METAL SUBFLOOR

FLOOR FRAME OF 11 GAUGE
STEEL "Z" MEMBERS

ARCHITECTURAL-GRADE EXTRUDED
ALUMINUM WITH AN ANODIZED COATING

CURB SIDE SAFETY VIEW
WINDOW - 491 SQ. IN.

18 GAUGE GUARDRAIL SIDEWALL
WITH EXTERIOR CRASH RAIL
AND INTERIOR SEAT RAIL

SIDEWALL EXTENDS BELOW FLOOR
LINE FOR SUPERIOR STRENGTH
AND IMPACT PROTECTION

Phoenix
By Coach & Equipment

"Work Horse" of the commercial bus market.

Ask your current supplier what stands between your passengers and the hazards that lurk outside the passenger compartment. If the answer is mostly just windows, a light duty steel structure, or some sort of fiberglass structure with wheels; please contact Paul Hubbard @ (585) 330-2402. shepardbrosinc.com/phubbb18281@aol.com, or David Delforte @ (585) 455-7715, Ddel40@aol.com

PPTA Appreciates Our Sponsors

Avail Technologies, Inc.

Keynote Speaker, Tuesday Reception and Ice Cream Social

Michael Baker Jr., Inc.

Hospitality Suite

Clear View Strategies, LLC

Thursday Breakfast

Direct Media

Wednesday Breakfast

Gillig Corporation

Ice Cream Social

Ilderton Conversion Company

Hospitality Suite & Big Night Out

Motor Coach Industries

Ice Cream Social

NEOPART LLC

Award Dinner

Nevison Group, Inc.

Tuesday Morning Break

New Flyer Industries

Wednesday Lunch

Shepard Bros.

Tuesday Membership Luncheon

TransTrak Systems

Ice Cream Social

USSC / 4One LLC / RouteMatch Software

Tuesday Reception



WEDNESDAY, APRIL 28

CONFERENCE SCHEDULE (CONTINUED ON PAGE 15)

7:30 a.m.-6:00 p.m. Conference Registration in Vine Street Lobby Booth

7:15 a.m.-8:15 a.m. Continental Breakfast in EXPO
Freedom Hall B

7:15 a.m.-4:00 p.m. EXPO Open
Freedom Hall B

8:00 a.m.-10:15 a.m. Welcome & Opening Remarks
Richard H. Farr, PPTA Chairman



Keynote Address:

How Do You Measure Up?

Using Your Data Effectively to Create High Performance Teams

Presented By Jeffrey Ma

Originally known for his legendary mathematical skills on the MIT blackjack team featured in the best-selling book *Bringing Down the House* and the hit movie *21*, Jeff Ma translated his gift for making money through metrics to the business world when he launched Citizen Sports. This revolutionary sports media company is changing the way businesses today use numbers and metrics to build their brand and retain customer loyalty. Bringing the billion dollar fantasy sports leagues to social networking and smart phone “app” technology, Ma combined two of the most popular online ideas, transforming them into a must-have acquisition for Yahoo. From Sports Illustrated to ESPN and from Ford to McDonald’s, he has been instrumental in bringing these powerful organizations into the digital age.

Jeff Ma will show how harnessing the power of these technology-driven platforms, using not only social media, but concrete data and numbers, can create incredible success. Ma makes these innovative new techniques interesting and actionable. Whether sharing his personal experiences on the blackjack table or his consultations with sports executives and scouts, he demonstrates how you can use math and media to make a positive difference in your organization. Thoughtful and charismatic, Ma’s story from the blackjack table to corporate America will inspire you to change the way you see your operations. This summer, look for his new book, *The House Advantage: Playing the Odds to Win Big in Business*. You won’t want to miss this dynamic keynote speaker who will show you how to use metrics to help revolutionize your transit operations.

What you will learn from Jeffrey Ma:

- How to use metrics from internal and external data to make intelligent business decisions.
- The lessons of teamwork and strategic implementation necessary to achieve success.
- How blackjack and the business world are surprisingly similar – and what blackjack rules can translate into your organization.



Building Smart Transit Communities

Scheidt & Bachmann

In today's transit world, a Revenue Collection System is more than a means to collect fares.

Scheidt & Bachmann helps its clients create revenue collection infrastructures that encourage good ridership habits and promote a positive sense of community among riders and the organization.

We build systems that fit. From ticket to the bank, our comprehensive product array will provide an integrated solution tailored to meet your needs.

Scheidt & Bachmann, the builders of Smart Transit Communities.



SCHEIDT & BACHMANN 

Fare collection systems

www.Scheidt-Bachmann.com

WEDNESDAY, APRIL 28

CONFERENCE SCHEDULE (CONTINUED ON PAGE 17)

- 10:15 a.m.-11:45 a.m. Policy and Regulatory Update
Heritage Ballroom Department Representatives from PennDOT, FTA, Aging & DPW
Gain the most up-to-date information from agency staff.
- 12:00 p.m.-1:30 p.m. Luncheon
Commonwealth Salon 3 & 4 Featuring: The Honorable Allen D. Biehler, PennDOT Secretary and
William Millar, APTA President
- 1:45 p.m.-3:00 p.m. Four Concurrent Workshops (Session One):
- Commonwealth Salon 1
1. Optimizing Organizational Performance
Ray Melleady, Vice President, Neopart, LLC
From strategic planning to pay-for-performance, your staff can be engaged and accountable for achieving organizational success. Learn how this former transit General Manager implemented the programs necessary to ensure a committed workforce focused on performance.
- Commonwealth Salon 2
2. The Three Rs of Transit Funding & Reporting
PennDOT Staff
From application to approval to data reporting, transit staff must know the rules, the reasons and the responsibilities on both sides of the grant process. Learn the what, why and how of assuring your system provides the correct information in the correct way to maximize staff time and resources. **BRING YOUR QUESTIONS & SPECIFIC CONCERNS TO THIS SESSION!**
- Independence Room
3. Social Media for Public Transportation
Rick Holberg and Vince Reedy, Holberg Design
Social media is changing the way we communicate and it can have an impact on the way your organization does business, community outreach and marketing. You can build brand recognition through effective social media campaigns and move your outreach to a new level. Learn the latest on putting a wide variety of social marketing tools to work for your organization and how to determine the return on investment of your marketing plans.
- Federal Room
4. Shared Ride Policy & Procedures Manuals
Joseph ZaVisca, ZaVisca Consulting
As you seek ways to improve your performance in the delivery of shared ride service, a policy and procedure manual will help guide your organization and staff on the path to high achievement and improved customer service. Joe will demonstrate how to develop policies and procedures, with an emphasis on compliance with the Americans with Disabilities Act, to reduce trip denials to zero!



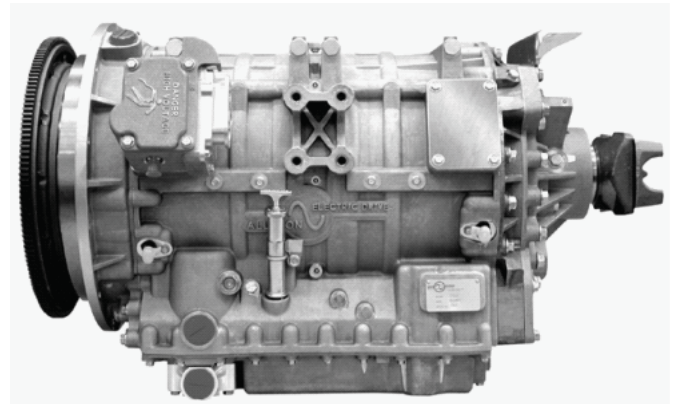
Professional Service Is Our Standard

**Detroit Diesel Engines
Mercedes Benz Engines
Allison Transmissions
Allison Electric Drive
Carrier Transicold
OEM Replacement Parts
Exchange Engines
Exchange Transmissions**

Commercial Vehicle Solutions

- Brake System Parts
- Cooling System Parts
- Electrical System Parts
- Transmissions & Clutches
- Suspension & Differentials
- Exhaust System Parts
- Diesel Particulate Filters

Plus Much More!



Pennsylvania Locations

Philadelphia: 8330 State Road	Ph. 215.335.0500
Fleetwood: 13974 Kutztown Road	Ph. 610.944.0451
Harrisburg: 355 Sipe Road	Ph. 717.938.5141
Bedford: 499 Weber Lane	Ph. 814.623.6171
Pittsburgh: 21260 Route 19	Ph. 724.631.1234

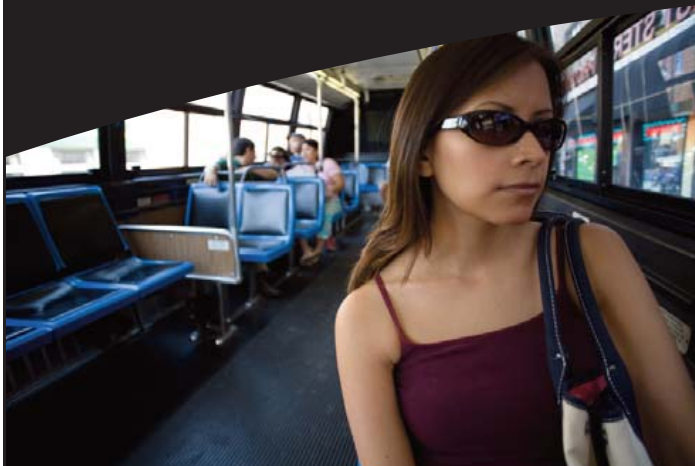
penndda.com

WEDNESDAY, APRIL 28

CONFERENCE SCHEDULE (CONTINUED)

- 3:15 p.m.-4:00 p.m. Ice Cream Social and Door Prize Drawings in the EXPO
Freedom Hall B Network with your peers as you enjoy your ice cream treat!
Win a prize from our vendor raffle drawings!
- 4:00 p.m.-5:00 p.m. EXPO Closes/Teardown
- 4:15 p.m.-5:30 p.m. Three Concurrent Workshops (Session Two):
- Commonwealth Salon 1 1. Complete Streets & Regional Planning
Randy Neufeld, National Complete Streets Coalition
Owen O'Neil, LANTA and Walter Cherwony, Gannett Fleming
Learn about the success of LANTA's public transportation study and how they created a multi-modal approach to transportation delivery. Mr. Neufeld will describe how your community can achieve complete streets that create multimodal transportation networks. Learn how to build support, adopt a policy and integrate complete street concepts into plans, processes and standards.
- Commonwealth Salon 2 2. Best Practices & Performance Standards for PWD & Shared Ride
Robert P. Schmitt, RTR Associates and Karen Hoesch, ACCESS
Pennsylvania's Transportation Alliance has worked diligently to identify best practices in the delivery of transportation for people with disabilities and the shared ride programs. Learn all about their ideas on best practice policies, levels of service and ADA compliance and discover how you can put their findings to work in your system to improve customer service.
- Federal Room 3. Transit Facility Energy Audits
Tim King, AIA, LEED AP and Ed Roethlein, AIA, LEED AP, CDM
Energy efficiency makes good business sense in transit vehicles and facilities. Learn the benefits of a facility energy audit and how you can capitalize on related funding and incentives.
- 6:00 p.m.-10:30 p.m. Big Night Out at the Pennsylvania Rail Road Museum
(Buses Depart Vine Street Lobby at 6:15 p.m.) Relax and unwind as you enjoy a catered dinner at Pennsylvania's premier Rail Road Museum. Explore a world-class collection of more than 100 locomotives and rail cars on display, including the priceless Pennsylvania Railroad Historical Collection. Eat, drink and be merry!
- 11:00 p.m.-12:00 a.m. Peer-to-Peer Networking
Suite 722





Proudly Committed to Serving the Public Transportation Industry

Our Public Transportation Industry Group is dedicated to providing the highest quality professional services to our clients. They work together to stay abreast of the latest industry trends and issues that impact your organization's success and growth.

Fresh thinking. Solid solutions.

Audit Services • Tax Services • Business Consulting
Business Valuation and Litigation Support • IT Consulting
Small Business Services • Investment and Financial Advisory Services

Reading | Lancaster | Harrisburg
610.376.1595
www.rklcpa.com

THURSDAY, APRIL 29

CONFERENCE SCHEDULE

7:30 a.m.-8:30 a.m.
Commonwealth Salon 3

Good Morning Breakfast Buffet

8:45 a.m.-11:00 a.m.
Commonwealth Salon 1 & 2

How Do You Measure Up?
PennDOT Staff

Performance measurement is an integral part of regulatory initiatives at both the state and federal level. Learn about PennDOT's pilot project on performance reviews and efforts to further develop the process. A discussion of human service transportation pilot applications and the implementation of the proposals will also be included. The dotGrants COA and CCA changes will be presented for your review and comment. This session will conclude with an interactive discussion of efforts we must pursue to assure predictable, sustainable funding for public transportation. With the general assembly special session on transportation funding on the calendar in May, the time is now to show how we measure up and serve our communities.





FOR PPTA MEMBERSHIP INFORMATION CONTACT:

The Pennsylvania Public Transportation Association
600 North Third Street, Fourth Floor
Harrisburg, PA 17101-1113
(717) 234-7211 / (717) 234-7420
(717) 234-7176 (fax)
mpierce@ppta.net / cconaway@penntain.net
www.ppta.net / www.penntain.net

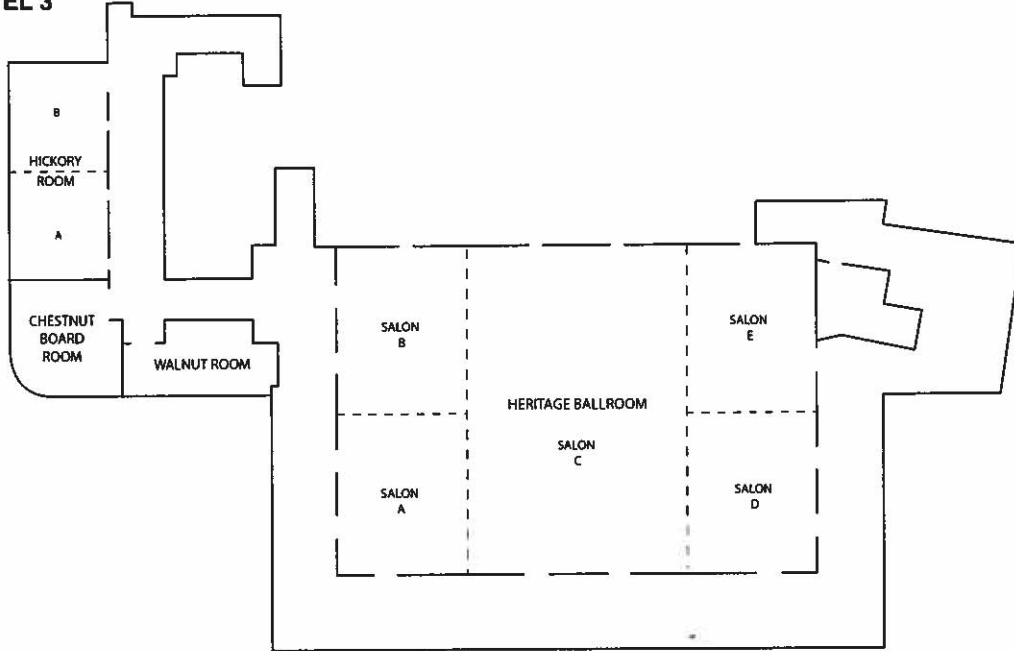


PLAN TO JOIN US NEXT YEAR – SAME TIME & SAME PLACE!!
April 27, 28, 29, 2011

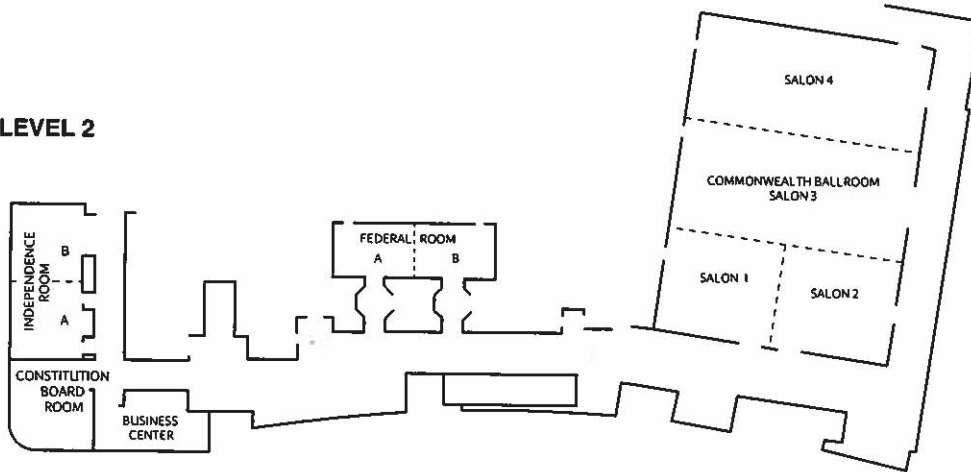
The Lancaster County Convention Center &
Marriott Lancaster at Penn Square



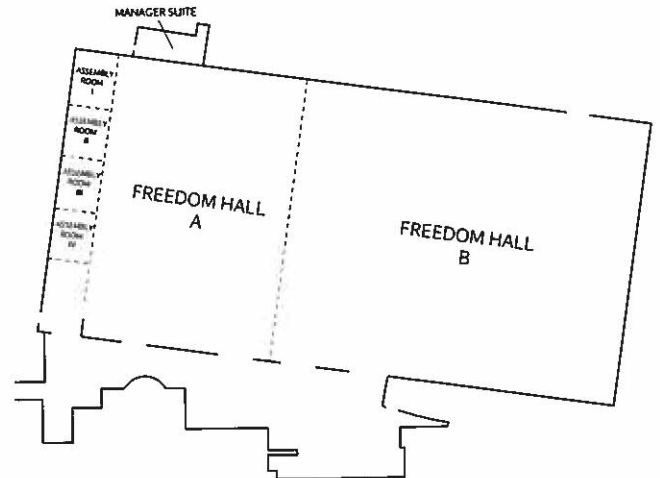
LEVEL 3



LEVEL 2



LEVEL 1



Marriott.
LANCASTER
AT PENN SQUARE

LANCASTER MARRIOTT AT PENN SQUARE
25 South Queen Street
Lancaster, Pennsylvania 17603
Toll-free 866.503.3786
Fax 717.207.4028
www.lancastermarriott.com



Avail Technologies would like to thank each and every one of our PPTA customers .

On behalf of our entire staff... Thank You!

*“Employee Owned,
Customer Driven”*



Avail TECHNOLOGIES, INC.

Engineering INNOVATION

Planning ■ Design ■ Program/Construction Management



Light Rail ■ Commuter Rail ■ Maintenance Facilities ■ Intermodal Facilities ■ People Movers
Multimodal ■ Transit Stations ■ Bus Facilities ■ BRT

 **Gannett Fleming**
Your Trusted Advisor Since 1915
www.gannettfleming.com

Management Consulting

Michael MacAllister, P.E.
Pittsburgh, PA
Phone: (412) 922-5575
E-mail: mmacallister@gfnet.com

Michael Lee, P.E.
Harrisburg, PA
Phone: (717) 763-7211
E-mail: mlee@gfnet.com

Ray Hofsass, P.E.
Audubon, PA
Phone: (610) 650-7730
E-mail: rhofsass@gfnet.com

Keith Chase, P.E.
Harrisburg, PA
Phone: (717) 763-7211
E-mail: kchase@gfnet.com