



PPTA Winter Conference 2016

**January 13-15, 2016
at the Hershey Lodge**

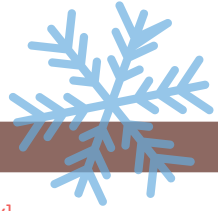
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**PPTA would like to thank the sponsors
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AGENDA



Thursday, January 14

7:00 AM - 4:30 PM

Registration [CONFECTION LOBBY]

Continental Breakfast [CONFECTION LOBBY]

7:30 AM - 12:15 PM

Committee Meetings



7:30 AM - 8:30 AM

Maintenance [EMPIRE "AB"]

Technology Advancement [EMPIRE "C"]

Marketing & Communications [EMPIRE "D"]

8:45 AM - 9:45 AM

Human Resources [EMPIRE "AB"]

Community Transportation [EMPIRE "C"]

Financial Officers [EMPIRE "D"]

10:00 AM - 11:00 AM

Operations [EMPIRE "AB"]

Planning [EMPIRE "C"]

Ride Share [EMPIRE "D"]



11:15 AM - 12:15 PM

Governmental Affairs [EMPIRE "B"]

12:30 PM

Networking Lunch [AZTEC]

General Session

1:30 PM - 2:30 PM

Best Practices – Reducing Transit

Operator Assaults [MAGNOLIA "ABCD"]

An expert panel from SEPTA will share best practices that have been effective in reducing assaults against transit drivers and operators.

Ronald G. Hopkins,

Assistant General Manager of Operations, SEPTA

Michael R. Liberi,

SEPTA Chief Surface Transportation Officer

Thomas J. Nestel,

SEPTA Chief of Police

Thursday, January 14 (continued)

Concurrent Sessions

2:45 PM - 5:30 PM

[EMPIRE "ABC"]

ADA-Training to Proficiency

Training to proficiency is a requirement of the Americans with Disabilities Act and applies to transit drivers and other transit personnel. However, training to proficiency is not defined in the ADA. The content of this session has three elements. First, we will create a reasonable definition for proficiency and participants will be asked to assess their training programs in light of this definition. Second, a training curriculum will be presented and discussed in the context of proficiency. Third, training to proficiency does not end with in-class, hands-on practice, or driver/trainer pairing for a specific period. Proficiency training involves periodic monitoring and feedback leading to positive behavior change.

At the end of this session, participants will have a template they can use to assess their training activities and possibly move closer to training to proficiency thereby enhancing customer safety and service.

Robert P. Schmitt, *Access Transportation*

2:45 PM - 4:00 PM

[MAGNOLIA "ABCD"]

Legal Update for the Transit Industry

Jill E. Nagy, *Summers, Nagy Law Offices*

4:00 PM - 5:30 PM

[MAGNOLIA "ABCD"]

Diversity & Generations in the Workplace

Our nation is becoming increasingly diverse in terms of ethnicity. For the first time in our nation's history, there are four generations in the workplace. These two factors present unique challenges to those who work in public transportation. This session will review the rapidly changing workforce demographics and explain how to understand these differences to work together to best serve our transit customers.

Paul Larrousse, *National Transit Institute*

6:00 PM - 8:00 PM

[AZTEC]

An Evening of Networking and Chocolate





7:00 AM - 9:00 AM

Registration [CONFECTION LOBBY]

7:30 AM - 9:30 AM

PPTA Board of Directors Meeting [WILD ROSE "B"]

9:30 AM - 11:30 AM

PPTA Membership Breakfast [MAGNOLIA "ABCD"]



- o PPTA Committee Chair Reports
- o PPTA Financial Report
- o PPTA Membership Action Items
- o DHS Update - Tyrone Williams
- o PennDOT Update



➤ **P3CNG Update**

A brief on the current status of the P3 CNG fueling station project given by Dale Witmer - Deputy Director Public-Private Partnerships Office and Bob Sharp - Chief, Rural & Intercity Division Department of Transportation Bureau of Public Transportation.

➤ **DBE Update**

The Diverse Business Supportive Services Center (DBSSC) serves as a resource for assisting DBs in maximizing their participation on one-hundred percent (100%) state funded transportation related construction and professional service contracts.

➤ **PennDOT General Update**



Upcoming Events

February 9-10, 2016	Professional Supervisor/Manager Program (PSP)	Ramada Inn, State College
February 16-17, 2016	TransitSCORE	Ramada Inn, State College
March 3-4, 2016	Advanced Mobility Device Securement	Ramada Inn, State College
April 19-21, 2016	Spring Conference & Expo	Lancaster Marriott at Penn Square
April 19, 2016 (1:30-4:30PM)	Assault Awareness & Prevention For Transit Operators	Lancaster Marriott
August 5-8, 2016	Summer Meeting & Rodeo	Hilton Scranton & Conference Center

Ecolane



Welcome to the 2016 PPTA Winter Conference

A seasonal, industry-focused haiku...

Cold Hershey season
PPTA winter meeting
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CONFERENCE EVALUATION

PLEASE ANSWER THE FOLLOWING :

I attended the PPTA 2016 Winter Conference as a(n)?

Member Non-Member Speaker

How many PPTA Educational Conferences have you attended (Spring, Summer, Winter or other)? This was my first 2-3 4-5 More than 5

How did you hear about the Conference?

Newsletter Web Site E-Mail Facebook/Twitter

ON A SCALE FROM 1 TO 5, (5 being the best) PLEASE RATE THE FOLLOWING SESSIONS

	LOW	HIGH
Committee Meetings	1	2 3 4 5
Best Practices - Reducing Transit Operator Assaults	1	2 3 4 5
ADA-Training to Proficiency	1	2 3 4 5
Legal Update for the Transit Industry	1	2 3 4 5
Diversity & Generations in the Workplace	1	2 3 4 5
An Evening of Networking and Chocolate	1	2 3 4 5
PPTA Membership Breakfast.	1	2 3 4 5

ON A SCALE FROM 1 TO 5, (5 being the best) PLEASE CIRCLE THE FOLLOWING:

OVERALL EVALUATION	LOW	HIGH
Time of year	1	2 3 4 5
Conference format	1	2 3 4 5
Promotional materials	1	2 3 4 5
Your experience with the hotel	1	2 3 4 5
Overall quality of events	1	2 3 4 5
Overall organization of events	1	2 3 4 5
Seminar program content	1	2 3 4 5
Overall speaker expertise	1	2 3 4 5
Overall quality of presentations	1	2 3 4 5
Seminar content matched literature	1	2 3 4 5

Would you be interested in attending the 2017 Spring Conference?

Yes No Maybe

Suggestions for future Topics or Speakers:

Additional suggestions/comments:

Your Name/Company _____

Thank You For Completing this Form!

Please return to registration desk or email to Lgoodley@ppta.net or mail to address on back.

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Pennsylvania Public Transportation Association

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