

# PPTA



Pennsylvania Public Transportation Association



**The Transformation of Transportation**

**April 24 - 27, 2017**

Lancaster Marriott at Penn Square

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# The Transformation of Transportation

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Pennsylvania Public Transportation Association

# 2017 Spring Conference Sponsors

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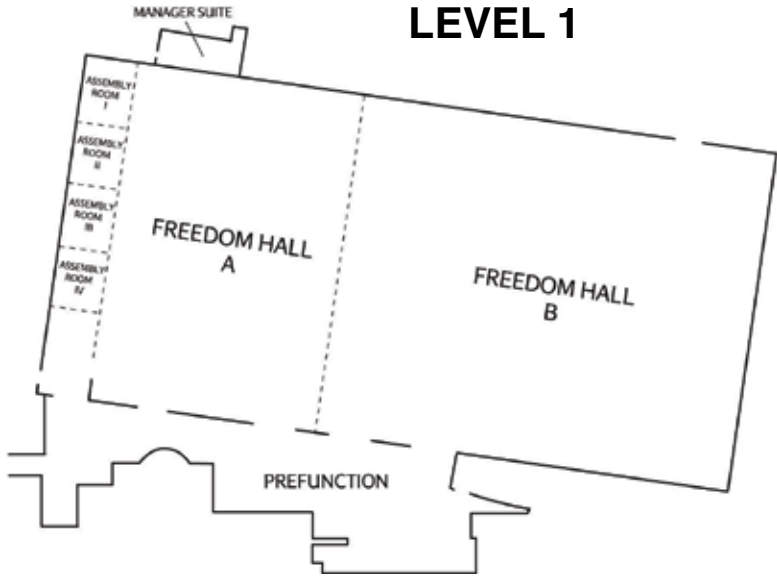
# Exhibitors

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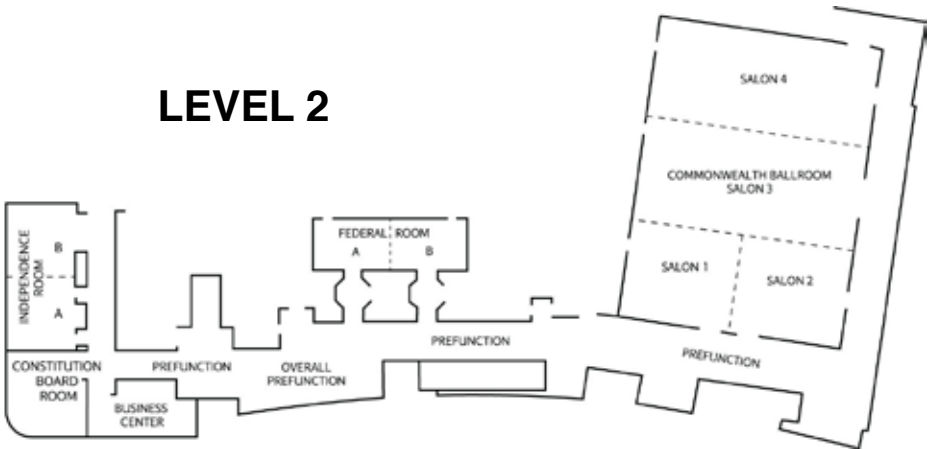
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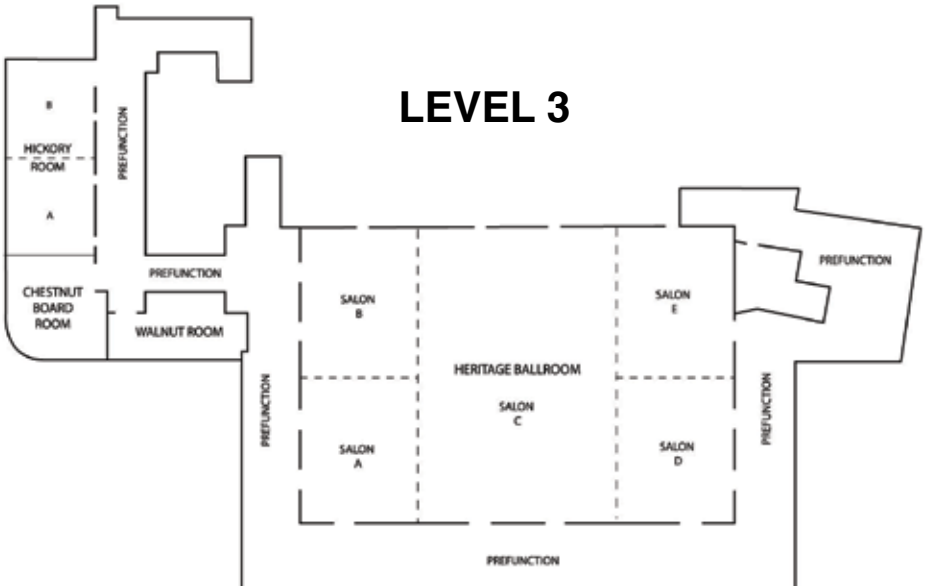
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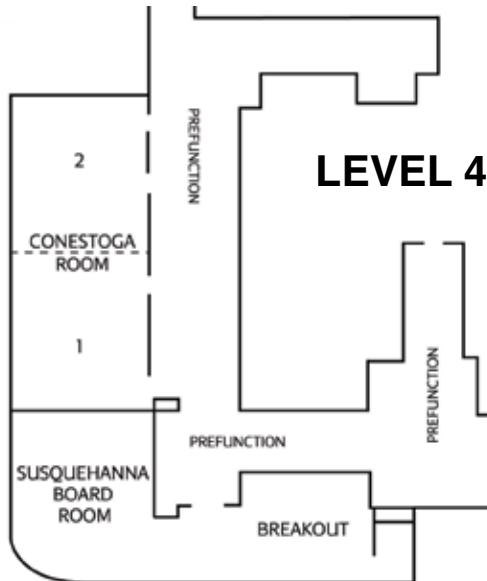
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## LEVEL 3



## LEVEL 4



# 2017 PPTA Spring Conference & Expo Agenda



## The Transformation of Transportation

### MONDAY, APRIL 24TH

- 2:00 PM – 8:00 PM**     **Registration** [*Freedom Hall Pre-Function*]
- 4:00 PM**                 **PPTA Board of Directors Meeting** [*Hickory Room*]
- 6:00 – 8:00 PM**       **Meet and Greet Reception** [*Freedom Hall Pre-Function*]

Sponsored by 

### TUESDAY, APRIL 25TH

- 7:15 AM – 5:00 PM**     **Registration** [*Freedom Hall Pre-Function*]
- 7:30 AM – 8:30 AM**     **Continental Breakfast**

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#### COMMITTEE MEETINGS

- 8:15 AM – 9:15 AM**     **Maintenance** [*Commonwealth Ballroom 1-2*]  
**Financial Officers** [*Independence*]  
**Safety** [*Commonwealth Ballroom 3*]
- 9:30 AM – 10:30 AM**   **Marketing & Communications** [*Commonwealth Ballroom 1-2*]  
**Community Transportation** [*Independence*]  
**Operations** [*Commonwealth Ballroom 3*]
- 10:45 AM – 11:45 AM**   **Planning** [*Independence*]  
**Human Resources** [*Commonwealth Ballroom 3*]  
**Ride Share** [*Commonwealth Ballroom 1-2*]
- 12:00 PM – 1:30 PM**   **Award Luncheon** [*Freedom Hall A*]

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1:00 PM – 5:00 PM

1:00 pm Vehicle Set Up In Expo Hall

2:30 pm Vendor Table Set Up In Expo Hall

2:00 PM – 3:00 PM

Concurrent Sessions

## **Encouraging Seniors and Persons with Disabilities to Use Fixed-Route Transit - A Case Study in Project Funding and Design** *[Independence]*

Presented by **Greg Kausch**, CCMPO Senior Transportation Planner, **Jacqueline Sheader**, CATA Public Relations Manager, and **Cynthia Ann Zerbe**, CATA ADA/Paratransit Manager

Join CATA & Centre County MPO staff as they discuss the scoping, funding, and development of an innovative new travel training program, intended to assist human service agencies in educating their program participants on transportation options, as well as to help transition existing paratransit riders onto fixed-route services where it is appropriate to do so.

This program is the result of enhanced partnerships with FTA, PennDOT, and the Centre County Office of Transportation Services, as well as human service agencies SKILLS of Central PA and the Centre Region Active Adult Center. It seeks to provide riders with enhanced mobility, flexibility, and independence; reduce transportation costs for agencies and individual participants; provide a blueprint for future expansion; and serve as a model for other transportation agencies throughout Pennsylvania.

## **Handling Workers' Compensation Claims** *[Commonwealth Ballroom 3]*

Presented by **Jeffrey B. Petrunak**, Daecher Consulting Group

Workers' Compensation is an area in which many organizations inadvertently overspend. This training session will help you identify numerous ways to boost the effectiveness of your return-to-work program, manage claims, reduce losses, and ensure compliance with workers' compensation regulations.

## **Critical Steps for Safe Operation and Maintenance of Natural Gas Bus Fleets** *[Commonwealth Ballroom 1-2]*

Presented by **Annalloyd Thomason**, General Manager/Vice President of the Natural Gas Vehicle Institute (NGVi)

While natural gas is an extremely safe and economical fuel, there are critical steps every transit fleet operator should follow to ensure safety and reliability. In this one-hour presentation, we will review those steps and answer questions regarding successful NGV programs.

## **New Payment Technology at SEPTA and Port Authority** *[Commonwealth Ballroom 4]*

Presented by **Richard Burnfield**, Deputy General Manager, SEPTA and **Daniel DeBone**, Senior Government & Community Relations Officer, Port Authority

The SEPTA Key is the future of fare payment for public transportation in the Philadelphia region. With the simple tap of a Key Card, customers can now pay their fares for all buses, subways and trolleys. Soon, this will be expanded to Regional Rail and Paratransit, providing seamless travel on all SEPTA modes. Key Cards are available at all SEPTA transit stations. Once you have a card, you can reload fare products or travel funds online, over the phone or at station kiosks and sales offices.

ConnectCard is the Port Authority's Smart Card Fare System. ConnectCard is a reusable plastic smart card that makes paying your fares faster, easier and more secure than paying with cash. Customers can load ConnectCard with a variety of passes or stored cash value at Port Authority's Downtown Pittsburgh Service Center, most area Giant Eagle locations and other select retailers. Once you have a ConnectCard, you may also reload it at dozens of ConnectCard machines throughout our service area and online.

**3:15 PM – 4:15 PM Concurrent Sessions****Emerging Trends in Wheelchair Transportation:  
New Securement Technology** *[Commonwealth Ballroom 1-2]**Presented by Q'Straint/Sure-Lok*

Transportation providers face growing pressure to find solutions for rising liability, timely service, and dramatic increases in ADA ridership and costs in an evolving industry. As these challenges mount, recent technological advancements in wheelchair securement equipment has demonstrated exciting potential to alleviate many of these concerns. This presentation will explore developing ridership trends facing transit providers, and examine how emerging technologies – including advances in rearward facing securement- are addressing the previous short comings of primitive securement applications. We invite attendees to engage in a thought-provoking discussion about the ridership challenges they will be facing and what the emerging technologies now available mean for the industry and the future of ADA transportation.

**Functional Capacity Exams – Should Your Agency Consider them?**  
*[Commonwealth Ballroom 3]**Presented by Josh Baker, AMTRAN; Sam DeLeo, COLTS and Ann Collins, Easton Coach*

You have a beautiful job description that describes the essential physical functions of the job – but how do you know if your applicant or an existing employee can actually meet them? Functional capacity exams compare the individual's health status, and body functions and structures to the demands of the job and the work environment. Whether for new hires, or to determine if a returning employee is fit for duty, functional capacity exams can reduce the number of poor hires and employee injuries.

Join PPTA's human resources committee for a panel discussion on functional capacity exam best practices.

**Improving System Performance Through Enhanced Connectivity and Urban Design** *[Independence]**Presented by Fred (Frederick) Jones, AICP and Andy (Andrew) Batson, AICP, Michael Baker International*

Cities across America are taking a fresh look at transit by focusing on ways to use resources more efficiently while reflecting changing travel preferences. Join us as we explore how the Jacksonville, Florida transit authority took the lead in rethinking the way transit and streets work together to encourage ridership and to build a better, safer passenger experience for all. Then, hear how these principals can be applied in your area while working more closely with your communities and planning partners.

**Revolutionizing Title VI Analysis** *[Commonwealth Ballroom 4]**Presented by Keita Hill, Customer Success Manager, Remix*

Analyzing social and economic equity across our transit networks is often left as an afterthought in today's transit planning process. Title VI service equity analysis is critical to ensuring equitable transit access throughout communities, not to mention a federal requirement. However, the actual mechanics of the analysis are confusing, time-consuming, and inconsistent across agencies. What if service equity analysis were streamlined, efficient, and easy to understand?

# Spring Conference Program

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**4:30 PM – 5:15 PM**    **Governmental Affairs Committee Meeting** *[Federal]*

**6:00 PM – 8:00 PM**    **Opening Reception & Networking with Exhibitors**  
*[Freedom Hall B]*

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**8:00 PM – 10:00 PM**    **Hospitality Reception** *[Great Room]*

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**8:00 AM – 5:00 PM**    **Registration** [*Freedom Hall Pre-Function*]

**8:00 AM – 9:00 AM**    **Breakfast & Networking with Exhibitors** [*Freedom Hall B*]

**8:00 AM – 10:30 AM**    **PennDOT Chat With Staff Outside Expo Hall**  
[*Freedom Hall Pre-Function*]

**9:15 AM – 10:15 AM**    **Concurrent Sessions**

## **Mobility Device Securement Training for Trainers, Operators & Supervisors** [*Commonwealth 1-2*] (Attendees must attend the full session)

Presented by **Joe Boyko**, Q'Straint/Sure-Lok

This training provides an overview of the range of securement equipment currently available and a comprehensive review of the proper way to secure passengers with special needs and their wheelchairs. Ideal for new-hire and refresher training, topics covered include:

- Liability & Best Practices
- Securement Equipment Operation
- Pre-trip inspection & Basic Maintenance
- Securing the Mobility Device
- Securing the Occupant
- Sensitivity Training

All attendees will receive a certificate of completion for their records.

## **Act 44 Performance Review, What You Need to Know** [*Commonwealth Ballroom 3*]

Presented by **PennDOT**

A high-level overview of the best practices and areas of improvements found during the first round as well as a Q&A to prepare for the second round.

## **Enhancing Driver Visibility** [*Commonwealth Ballroom 4*]

Presented by **Daniel Melleady**, Seon

Transit vehicles are particularly vulnerable to blind spots due to their size and composition. On a transit bus, blind spots not only impair driver visibility but often lead to deadly (and costly) collisions. Improving driver visibility can increase the safety of passengers and pedestrians and should be an integral part of any transit system's safety program. In this presentation, we'll share some strategies and solutions that are available today to help solve this problem and prevent common types of collisions.

**Spring Conference  
Program**

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**10:15 AM – 11:00 AM Coffee Bar Social and Networking with Exhibitors**  
[Freedom Hall B]

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**11:00 AM – 12:00 PM Concurrent Sessions**

**Accessible Transportation for Job Seeker with Disabilities**  
[Independence]

Presented by **Randall Loss**, Vocational Rehabilitation Specialist, PA Department of Labor and Industry

The discussion will focus on who are customers who require paratransit and have unique needs that fall outside of traditional routes and times of service. The session interest is to discuss what are these customers' needs and talk about solutions for meeting those unique needs. It is hoped attendees can discuss what is working as well as what has not worked.

**Federal Transit Administration Updates** [Commonwealth Ballroom 3]

Presented by **Tony Tarone**, Deputy Regional Administrator, **Kathleen Zubrzycki**, Director, Office of Planning and Program Development, **Tony Cho**, Director, Office of Program Management and Oversight, **Anthony Romero**, Procurement Specialist

Discussion and update on various policies and regulations that affect transit operations.  
\*Stop by FTA Chat With Staff To Continue The Discussion On These And Other Topics



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**"INFOTransit" – a new way to communicate with your ridership**

[Commonwealth Ballroom 1-2]

Presented by **Grant Miller**, NE Regional Sales Manager, Luminator Technology Group

This presentation will review a new way for transit operators to communicate with your ridership. We will cover digital media, public service announcements, bus safety, route information, advertising opportunities, and real time communication with the bus during the day to provide rider alerts.

**12:00 PM – 1:00 PM**    **Concurrent Session**

**TSA programs and General Security Awareness Training**

[Commonwealth Ballroom 3]

Presented by **Joseph Larkin**, Lead Transportation Security Inspector and **John Yimin**, Supervisory Inspector of the Transportation Security Administration, Office of Security Operations, Surface Compliance Branch

The TSA Surface Compliance Branch will present updated information on their outreach programs designed to increase the security posture of their surface transportation partners. A simple review or security training programs will also take place with contact information on how to schedule your own local training session.

**Accounting and Reporting Standards Update** [Independence]

Presented by **Mark S. Zettlemoyer, CPA, CFE**, Partner, RKL Audit Services Group and **Timothy Kraft, CPA** - Manager

The session will also cover new and upcoming financial reporting requirements that you need to plan for now as well as a summary of changes to NTD reporting requirements.

**Perspectives on Advocacy** [Commonwealth Ballroom 1-2]

What happens when you put a lawmaker, an association and a contract lobbyist in a room for an hour? We're not telling! You'll just have to attend the session! Join State Representative Pete Schweyer (D-Leigh), Doug Hill (Executive Director) from the County Commissioners Association of Pennsylvania, and Sarah Copley, Senior Associate at Greenlee Partners to learn what it takes to craft, deliver and execute a message. How do you assemble the information or concerns with a bill or issue? How do you determine the best way to advocate your concerns? What's it like to hear the information from advocates and lobbyists? How do you map the course to pass or defeat a bill? Guessing it's going to be a busy hour!

**Accessibility, Safety, Regulations and Implication on Graphics – A Practical Solution** [Commonwealth Ballroom 4]

Presented by **Emmett Seifert**, Director of Customer Development, Seifert Graphics and **Heather Gorton**, Account Executive, Seifert Graphics

Join us for our presentation on how to apply ANSI standards in the design of Safety and Accessibility Graphics on transit buses. We will discuss colors, fonts, sizes, design uniformity and will also review specific federal regulations affecting graphics. Important information regarding decal specification writing and proper graphic installation techniques will also be discussed.

**1:00 PM – 2:15 PM**    **Networking Lunch/Door Prize Drawings with Exhibitors**  
[Freedom Hall B]

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**1:00 PM – 2:30 PM**

## **FTA Chat With Staff Outside Expo Hall**

*[Freedom Hall Pre-Function]*

**Lynn Bailey**, *Regional Civil Rights Officer*, **Tim Lidiak**, *Community Planner*, **Kelsey Smolen**, *Community Planner*, **Katherine Berrillo**, *General Engineer*, **Anne Marie Resnick**, *Financial Analyst*

**2:15 PM – 3:15 PM**

## **Concurrent Sessions**

### **Employers Perspective on Transit and Commuting Options**

*[Independence]*

Presented by **Matt Boyer**, *Executive Director, Commuter Services of PA*, **Bobby Fultz**, *Account Executive, Enterprise RideShare*, **Stacy R. Bartels**, *Manager, Office of Marketing and Commuter Services, Delaware Valley Regional Planning Commission*, **Leslie Stankavage**, *Hollander Furnishings*, **Angelo Voutsinos**, *Mgr US Ground Transportation and Commuter Services, CBS WREF Services, GlaxoSmithKline (GSK)*, **Lauren Weaver**, *Sustainability Specialist, Eurofins Lancaster Labs*

Looking to increase ridership of people travelling to their jobs each day? Pennsylvania employers (Hollander Furnishings, GlaxoSmithKline, and Eurofins Lancaster Labs) share how transit and commuting options impact their human resources, sustainability, facilities functions, as well as their bottom line. Attend this session and find out what employers are interested in, and how best to engage them in getting the word out about commuting choices.

### **CNG P3 – One Year in** *[Commonwealth Ballroom 1-2]*

Presented by **Scott Zeevaart**, *Gannett Fleming, Inc., PennDOT CNG P3 Program Manager* and **Guido Struyk**, *Trillium CNG, Trillium CNG P3 Project Manager*

### **Law Changes Affecting Commercial Drivers (CDL): An Open Forum Discussion** *[Commonwealth Ballroom 3]*

Presented by **Matthew M. Whitaker**, *Division Manager, License Control Division, PA Department of Transportation, Bureau of Driver Licensing*

### **How maintenance and operations managers can keep pace in the evolution of transit** *[Commonwealth Ballroom 4]*

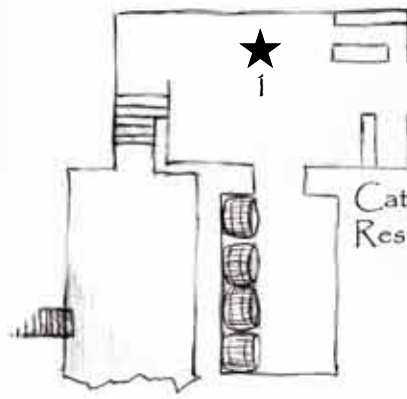
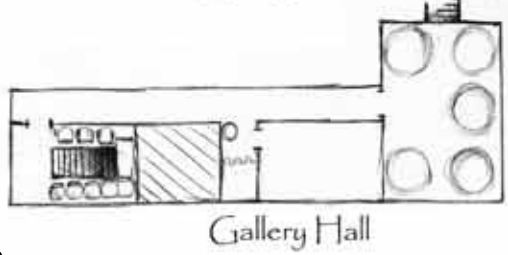
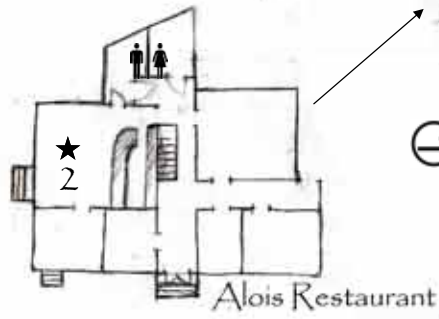
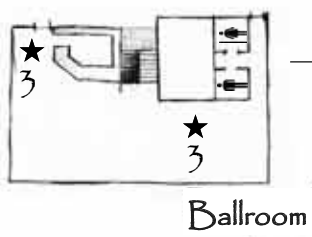
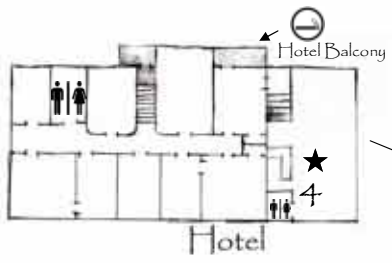
Presented by **Ron Hilton** and **Edward Roethlein**, *Whitman, Requardt & Associates, LLP*

As the transit industry has grown over the past 50 years every facet of the industry has seen dramatic changes that affect how agencies consistently and cost effectively keep vehicles on the road and provide service to their customers. Advances in technology, security requirements, and customer service all play a major role in how transit managers operate and maintain rolling stock, upgrade systems and equipment, and plan facilities improvements. As agencies look to the next 50 years, keeping pace with the evolution of technology may be more important than ever. Whether an agency is planning a major facilities improvements project, recently completed one, or just wants to upgrade a specific system, the ability adapt is crucial. We will explore the various options for systems, equipment, and facility improvements strategies that can assist agencies as they operate and maintain vehicles and provide enhanced customer service while minimizing operating costs.

**Spring Conference Program**

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- ★ 1 CATACOMBS - MEDITERRANEAN STATION**
- SAUSAGE EN CROUTE- a seasoned sausage mixture wrapped in puff pastry and served with a Dijon mustard sauce
  - GARLIC PARMESAN CHICKEN SKEWERS
  - PASTA MEDITERRANEO- a hot medley of colorful small pastas with s livered vegetables and Mediterranean seasoning
  - PESTO CREAM CHEESE served with seasoned pita toasts
  - MEDITERRANEAN OLIVE MEDLEY



★3

### BALLROOM—PETITE ENTRÉE STATION

BEEF TIPS SAVANNAH- house cut beef tenderloin tips roasted in a rich bourbon mustard sauce

ITALIAN MEATBALLS and BARBECUE MEATBALLS

GARLIC WHIPPED POTATOES with butter and chives

GRILLED MEDLEY of carrots, green beans and yellow wax beans.

AND

ENHANCED SALAD STATION

MIXED FRESH FIELD GREENS

with condiments and dressings

HOT CRAB DIP

TOASTED FRENCH BAGUETTE SLICES

BUBE'S BEER CHEESE with Pretzel Crisps

★4

### HOTEL PENTHOUSE

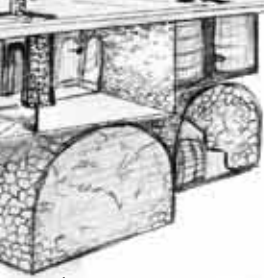
#### INTERNATIONAL SAMPLER STATION

BOURSIN CHEESE with French Onion Pastries

HUMMUS (traditional and tomato) with toasted pita wedges

AVACADO SALSA with rainbow tortillas

SNACK MIX



acombs  
restaurant



★2

### ALOIS BARROOM SEAFOOD STATION

BACON WRAPPED SCALLOPS

with Cabrillo (Spanish barbecue) Sauce

GRILLED ASIAN RICE STIR FRY

with Asian vegetables and seasonings

SAUTEED SHRIMP

(available to be added to stir fry or eaten separately)

MIXED NUTS and CONDIMENTS

(to be added to the rice stir fry)

3:30 PM – 4:30PM

## Concurrent Sessions

### **APTA & CTAA National Association Updates** *[Commonwealth 3]*

Presented by **Billy Terry**, Senior Legislative Representative, APTA, **Scott Bogren**, Executive Director, CTAA, and **Rich Sampson**, Editor, CTAA

Hear the latest national news, updates and federal legislation from our two national associations. Get all of the details from the passage of the FAST Act and learn how it impacts you.

### **The Act 129 Energy Efficiency Incentive Program – How it can benefit Transit Agencies in Pennsylvania** *[Independence]*

Presented by **Michael Hartley, P.E., PMP, CCM** – Vice President, *Sowinski Sullivan Architects*, **Todd Kirkpatrick** – Program Manager – *First Energy*, **CD Jarrett** – Area Manager – *Energy Services, Sodexo*

This presentation will highlight the Act 129 Energy Efficiency Incentive Program and describe how it can be applied to both new facility construction and facility renovation projects to benefit transit agencies. The full program will be explained and various projects will be referenced to show the practical uses of the incentive program. Representatives from the design and construction industry as well as program representatives and regional energy company representatives will be available to explain the program and to answer questions.

### **All Aboard! Models for Integrating Ride Sharing and Public Transportation** *[Commonwealth Ballroom 4]*

Presented by **Shari Shapiro**, *Uber*

The American Public Transportation Association (APTA) recently released an independent study finding that ride sharing can complement public transit, enhancing urban mobility. Uber has piloted several different models Nationwide, including here in Pennsylvania with SEPTA in the summer of 2016. Shapiro, Uber's head of public affairs for Pennsylvania and Delaware, will present several partnerships that Uber has with agencies nationwide, and facilitate a conversation on opportunities to create synergies and address the transit needs of the Commonwealth.

### **Quick Serve Online for the Maintenance Managers** *[Commonwealth Ballroom 1-2]*

Presented by **Dave Herman**, *General Manager-Bus, Cummins Power Systems, LLC*

Everyone now has some Cummins Product so it may make sense to understand better what is out there and how to access it. This program is very encompassing for servicing and supporting the Cummins Product. This program has a lot of functionality for:

Service manuals and diagrams

Service Bulletins

Maintenance Bulletins

EDS Expert Diagnostics for Technicians, allows technicians to input data and will then evaluate and give next step

Campaign and TRP Data

All Parts Breakouts (diagrams) with supersessions

All warranty information

QSOL training

Parts Training

Technician training

- An individual learning path for each technician based on prior qualifications
- Based on engine group desired for certification and level
- Management access to download progress by technicians

## Catastrophic Plans and What You Need to Know

[Commonwealth Ballroom 3]

Presented by **Jill Nagy**, Summers Nagy Law Firm

This session will discuss the recently developed Catastrophic Plan, what your agency should consider and subsequent policies to ensure you have implemented the best strategy for any future emergencies.

## Human Trafficking [Commonwealth Ballroom 1-2]

Presented by **Shea M. Rhodes, Esquire**, Director & Co-Founder, Villanova Law Institute to Address Commercial Sexual Exploitation and **Emma Lowe**, Special Assistant to Sec. Richards, PennDOT

This presentation will focus on an introduction to sex trafficking, including defining sex trafficking, identifying the perpetrators (both traffickers and customers), and how victims are lured into the life. It will include an overview of Act 105, Pennsylvania's comprehensive human trafficking statute. The session will highlighting specific provisions of the Act, provide instruction on how participants should identify victims, protect victims and provide care, and put in place preventative measures that combat human trafficking.

Secretary Richards has identified human trafficking as a key targeted training for the transportation industry. Ms. Lowe will provide details on the newly developed toolkit, which each agency will follow to train their team members on this very important topic.

## Board Reporting Best Practices [Independence]

Presented by **Mark S. Zettlemoyer, CPA, CFE**, Partner, RKL Audit Services Group and **Gretchen Naso, MBA, CVA**, Principal, RKL Business Consulting Group

This course will discuss recommendations for best practices related to sharing information in a concise and useful manner between management and the board of directors

## Transit Labor Update [Commonwealth Ballroom 4]

Presented by **Greg Dash**, John A. Dash & Associates

Discussion of the current trends in collective bargaining. Attendees will receive a copy of the comprehensive Dash Report, detailing current issues, both nationally and in the State of Pennsylvania. Audience participation is encouraged. Share your experiences and insights.

6:00 PM

## Buses Depart For Bube's Brewery

[Vine Street Lobby, Lower Level] Please arrive by 5:55PM

6:00 PM – 9:00 PM

## Bube's Brewery Night Out [Bube's Brewery]

Catacombs are downstairs in the prohibition cellar.

Please wear appropriate shoes

Step back in time and be transformed with an evening of networking and enjoy a fun night at a prohibition-era speakeasy.

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THURSDAY APRIL 27TH

8:30 AM – 10:00AM **Membership Breakfast** [Commonwealth Ballroom 1,2,3]

Membership Meeting  
Board Elections  
Committee Updates  
MATP Update  
PennDOT Update

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10:00 AM – 11:00 AM **Concurrent Sessions**

**Knowledge Is Power: 45 Minute Re-charge of Ecolane for Managers**  
[Commonwealth Ballroom 4]

Presented by **Jason Ellis**, Vice President of Professional Services, Ecolane

Come learn what other agencies are doing to improve their service through data evaluation with all that data Ecolane provides.

**Legal Update and Best Practices For Transit Agencies**  
[Commonwealth Ballroom 1,2,3]

Presented by **Jill Nagy**, Summers Nagy Law Firm



When your most important job is the safety of your customers,  
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### **Transit Signal Technologies/TSP** [Commonwealth Ballroom 4]

Presented by **Mark Alisesky**, McMahon Associates; **Dave Stevens**, General Highway Products - Overview of Transit Related Signal Technologies/TSP; **Amy Bernknopf**, Senior Transportation Planner, DVRPC – TSP Favorability Score Implementation for West Chester Pike and Roosevelt Boulevard; **Greg Kausch**, Senior Transportation Planner Centre Regional Planning Agency – Lessons learned from TSP Implementation

Learn the state-of-the art in transit signal technology, how to identify favorable corridors for implementation and lessons learned from successful implementation. Presentations will highlight an overview of the latest TSP Technologies, DVRPC's TSP Favorability Score Implementation for Route 3 and Roosevelt Boulevard and lessons learned from the Centre Regional Planning Agency (CATA).

### **PennDOT's Standard Fixed Route Rider Survey : The First 3 Years** [Commonwealth Ballroom 1,2,3]

Presented by **JD Kronicz**, Data Centric Services

Over the past 3 years, PennDOT's standard survey has been implemented at more than 25 transit agencies. This presentation will examine some of the lessons learned and review how they have been used to shape the survey questions, implementation process and survey deliverables as they exist today.

### **Latest innovations in ITS technology for transit**

Presented by **Ryan Harshbarger**, Director of Transportation, CATA and **Rick Spangler**, Chief Technology Officer, Avail Technologies, Inc.

Producing Operational Information from Transit Data: Today, transit agencies generate and manage a great deal of data across various departments from operations and maintenance to human resources and finance. This session focuses on strategies to link all of the various pieces of data together to gain a clear picture of your agency's operation. In the continued effort to provide the relevant data to the right staff in your organization the correct approach can increase operational efficiency and reduce the administrative burden.



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PennDOT Chat With staff outside expo Hall . . . . .	1 2 3 4 5
Mobility Device Securement Training for Trainers, Operators & Supervisors . . . . .	1 2 3 4 5
Act 44 Performance Review, What You Need to Know . . . . .	1 2 3 4 5
Enhancing Driver Visibility . . . . .	1 2 3 4 5
Accessible Transportation for Job seeker with Disabilities . . . . .	1 2 3 4 5
Federal Transit Administration Updates . . . . .	1 2 3 4 5
"INFOtransit" - a new way to communicate with your ridership . . . . .	1 2 3 4 5
TSA programs and General Security Awareness Training . . . . .	1 2 3 4 5
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Accounting and Reporting Standards Update. . . . .	1 2 3 4 5
Accessibility, safety, Regulations and Implication on Graphics - A Practical Solution . . . . .	1 2 3 4 5
FTA Chat With staff outside expo Hall . . . . .	1 2 3 4 5
Employers Perspective on Transit and Commuting Options . . . . .	1 2 3 4 5
CNG P3 - One Year In . . . . .	1 2 3 4 5
Law Changes Affecting Commercial Drivers (CDL): An Open Forum Discussion . . . . .	1 2 3 4 5
How Maintenance and Operations Managers Can Keep Pace in the Evolution of Transit. . . . .	1 2 3 4 5
APTA & CTAA National Association Updates. . . . .	1 2 3 4 5
The Act 129 Energy Efficiency Incentive Program - How it can benefit Transit Agencies in Pennsylvania . . . . .	1 2 3 4 5

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Human Trafficking . . . . .	1	2	3	4	5
Board Reporting Best Practices . . . . .	1	2	3	4	5
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Signal Technologies/TSP . . . . .	1	2	3	4	5
PennDOT's standard Fixed Route Rider survey : The First 3 Years . . . . .	1	2	3	4	5
Latest innovations in ITS technology for transit. . . . .	1	2	3	4	5

Suggestions for future Topics or Speakers:

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Additional suggestions/comments:

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